

Applications for Low Income Home Energy Assistance Program (HEAP)

Beginning Monday, November 16, 2015 applications for regular HEAP benefits will be accepted in Bath at Pro Action of Steuben and Yates, Inc. located at 117 E. Steuben Street. Applications are accepted on a first come first serve basis between 8:30 am and 4:30 pm. Applications may also be filed with the Steuben County Department of Social Services at 3 E Pulteney Square in Bath between 8:30 am and 5:00 pm daily.

Again this year: All applications can be filed by mail and all households are eligible for a telephone interview. To obtain an application you may call Pro Action, the Office for the Aging, or the Department of Social Services at the numbers listed below **on or after November 16, 2015.**

Applications for emergency HEAP benefits will not be available until January 4, 2016.

Beginning the week of December 7, 2015 applications will be accepted in Corning and Hornell.

In Hornell, applications will be accepted on **Tuesdays only** between the hours of 8:30 am and Noon and from 12:30 pm until 4:00 at the Office for the Aging on Broadway Mall.

In Corning, applications will be accepted on **Thursdays only** from 8:30 am – Noon and 12:30-4:00 pm at the Steuben County Courthouse at 10 W. First Street.

Applications will be accepted on a first come first serve basis in both locations.

Some Important Information:

- An application can be obtained at any HEAP location or by telephone request beginning November 16, 2015. You may file for HEAP online at www.mybenefits.ny.gov
- If your household is in receipt of Temporary Assistance and/or SNAP benefits you should contact the Department of Social Services to determine if you automatically qualify for a regular HEAP benefit.
- If you or a member of your household is over age 60 or is disabled and receiving SSI or Social Security Disability you can obtain assistance in filing your HEAP application from the Steuben County Office for the Aging
- **Again this year:** Once an application is completed you may return the completed form to any HEAP location and request a phone interview.

Applications for Heating Equipment Repair and Replacement are available November 9, 2015.

- Applications will be accepted at the Steuben County Department of Social Services only
- Only households who own their home and have lived in it for twelve months preceding the date of application may be eligible.

Applications for Emergency HEAP benefits will be available on January 4, 2016

- All households facing shut-off of service who have not received a regular HEAP benefit during the 2015-2016 HEAP season must come to one of the above locations and complete a face-to-face interview.
 - Households facing shut-off that have received a regular HEAP benefit may apply by telephone with the Department of Social Services. A new application may not be needed.

NO HEAP BENEFITS WILL BE APPROVED OR ISSUED PRIOR TO NOVEMBER 16, 2015!

Questions regarding eligibility or the application process can be directed to any of the numbers listed below:

Steuben County Dept. of Social Services: 607-664-2500 or 800-346-2211 or by dialing 2-1-1

Pro Action of Steuben and Yates, Inc: 607-776-2125 or 1-800-553-2033

Steuben County Office for the Aging: Bath at 664-2298; Corning at 936-4661, or Hornell at 324-4891

New York State HEAP Bureau: 1-800-342-3009

Or online at: www.otda.state.ny.us/otda/heap

INCOME GUIDELINES FOR HEAP
2015-2016

HOUSEHOLD SIZE	MONTHLY GROSS INCOME
1	\$2,244
2	\$2,935
3	\$3,625
4	\$4,316
5	\$5,006
6	\$5,697
7	\$5,826
8	\$5,956
9	\$6,085
10	\$6,215
11	\$6,671
11+	add \$520 per person